

QUALITY POLICY 12.11.2019

Our organization strives to be the best in its field. Our goal is to deliver extra value to our customers and their businesses through high quality products and services. The foundation of our quality activities are reliable deliveries within pre-agreed schedules and budgets. These goals form the basis for the quality activities of our organization.

- In delivering our products and services, we strive to exceed our customers' expectations with good service and on-time delivery.
- We expect our staff to deliver quality work in all operations and monitor its implementation regardless of the circumstances.
- We regularly monitor the quality of our operations by measuring the quality of our products and services, the performance of our work processes, and collecting customer feedback.
- We continually develop and improve the quality of deliveries, quality of work, quality of work performance, quality of leadership and quality management system.
- To develop the professional skills of our staff, we follow developments in our industry and regularly participate in professional development training.
- We comply with all legal requirements, customer requirements and requirements set forth in ISO 9001: 2015.
- We take responsibility for any errors and correct them promptly.
- Customer satisfaction is the basis of our enterprise.